EDF group supplies electricity and gas to nearly 39 million residential, business and local authority customers worldwide. It is a major energy supplier in the key European markets: France, UK, Italy and Belgium. To meet the needs of its customers, who are increasingly actively engaged with their energy use, EDF offers more and more digital, innovative and local products and solutions.

This map shows the number of customer accounts. A customer may have several delivery points, one or more for electricity and another for gas.

**Europe**

- **United Kingdom**
  - EDF Energy: 5.0 M
  - 2.0 M gas customers
  - 3.0 M electricity customers
- **France**
  - EDF: 27.5 M electricity customers
  - 1.5 M gas customers
  - 264 TWh electricity sold
  - 31.7 TWh gas sold
  - SEI: Over 1.1 M
  - Électricité de Strasbourg: 664,900
  - Dalkia(2): 33,500
- **Italy**
  - Edison: 1.5 M
  - 0.6 M electricity customers
  - 0.9 M gas customers
- **Belgium**
  - Luminus: 1.7 M
  - 37.3 TWh electricity sold (end-customers)
  - 60 TWh gas sold (end-customers)
  - 1.1 M electricity customers
  - 0.6 M gas customers

**Africa**

- **Senegal**
  - ERA
  - 104,000 customers, i.e. nearly 520,000 people supplied with electricity
- **Togo**
  - BBOXX
- **Ivory Coast**
  - ZECI
- **Ghana**
  - ZEGHA
- **South Africa**
  - KES

**United States and Canada**

- **United States and Canada**
  - EDF Energy Services: 5,200 key accounts
  - 600 electricity customers
  - Over 600 gas customers
- **United States**
  - Over 3.2 M electricity customers
  - 2.1 TWh sold to large industrial and business customers
  - 28.0 TWh gas sold to residential customers
- **Canada**
  - 1,200 key accounts
  - Dalkia in France and excluding specialist subsidiaries.
  - Excluding Saint-Pierre-et-Miquelon customers.
  - Electricity mainly supplied through photovoltaic facilities and kits combined with a battery or solar electric power.