Supply of electricity, gas and heating to 39.8 million customers at 31/12/2018

EDF group supplies electricity and gas to nearly 40 million residential, business and local authority customers worldwide. It is a major energy supplier in the key European markets: Belgium, France, Italy and the United Kingdom. To meet the needs of its customers, increasingly actively engaged with their consumption, EDF offers more and more digital, innovative and local products and solutions.

The values correspond to the expression to the first decimal or integer closest to the sum of the precise values, taking into account rounding.

(1) Including customers’ service activities.
(2) Dalkia in France and excluding specialist subsidiaries.
(3) Excluding Saint-Pierre-et-Miquelon customers.
(4) Electricity mainly supplied through photovoltaic facilities and kits combined with a battery or solar electric power.

Electricity
34.7 M customers

Gas
5.1 M customers

Europe

France EDF: 28.2 M
SEI: 1.2 M
Électricité de Strasbourg: 658,000
Dalkia: around 31,000

United Kingdom EDF Energy: 5.1 M

Belgium Luminus: 1.7 M

Italy Edison: 1.6 M

Africa

United States and Canada
EDF Energy Services (100% EDF)
Over 700 key accounts
100 electricity customers over 700 gas customers
32.3 TWh electricity sold (end-customers)
127.8 TWh gas sold (end-customers)
Ranked in the top five of retail electricity suppliers in North America.

EDF Energy Services:
over 700 key accounts

Over 800,000 customers
i.e. nearly 400,000 people supplied with electricity

United States and Canada

EDF Energy Services

Electricity market
0.49 M residential customers
0.17 M small business and industry customers
Gas market
0.93 M residential customers
0.01 M small business and industry customers

Belgium Luminus
1.1 M electricity customers
0.6 M gas customers

- 12.3 TWh electricity sold, i.e. 20% market share
- 14.9 TWh gas sold, i.e. 10.6% market share

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